



- Physical presence is required to register a death
- The citizen account is updated
- A referral and assessment will be arranged and pick up equipment as necessary
- Status of application returned to citizen
- The citizen account is updated
- Any application forms can be completed on behalf of the citizen
- Status of application returned to citizen
- The citizen account is updated and any recalculations completed as necessary
- Citizen informed of when account is updated
- The portal passes the information on to the relevant institutions with the permission of the citizen
- The portal passes the information on to the institutions with the permission of the citizen
- The citizen needs to return any associated documentation
- The citizen needs to contact these institutions directly to apply for services
- The portal can provide access to those in the area
- Access is only required to these institutions to provide information to the citizen
- These institutions need to be informed when a citizen has passed away or has moved house
- The portal passes the information on to the relevant institutions with the permission of the citizen
- The institutions inform the citizen directly when the account is updated