

# **BASE.gov**

## **Bereavement and Moving House Life Events with CUPID mapping**

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## 1 Purpose

The purpose of this document is to show the linkage between the high level process flows for the Moving House and Bereavement Life Events and the CUPID descriptions developed by LEAP.

### 1.1 CUPID Mapping

The 'Analysis of Bereavement and Moving House Life Events v2.2' document produced for Base.gov delivered on the 30 January 2002 has been updated with cross-references to CUPID IDs and descriptions. These are the IDs given to the life event processes developed by LEAP.

LEAP [Life Events Access Project] is a £2million project of which £1.2m is government money from the Invest to Save programme. It is a partnership project sponsored by a consortium of local Councils. LEAP aims to utilise knowledge management in order to improve service provision to customers. The LEAP consortium will use new information and communication technologies to develop services to best meet the needs of customers and clients.

## 2 Process flows and analysis documents

The data flows and analysis documents have been updated to include all relevant CUPID IDs. This involved splitting the processes by individual type or service. Each task was compared to the CUPID ID and expanded to include all relevant IDs. For example, any process involving the social services was split to include CUPID IDs for the disabled, blind, deaf, over 65 and those with learning difficulties. Any tasks with not associated CUPID IDs remain the same.

By including the CUPID IDs, it was possible to combine both the analysis of 'After move in Local Authority' and 'After Move out of Local Authority'.

## 3 References & Sources

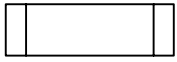
CUPID Process Flows from <http://www.leap.gov.uk> under "CUPID List"  
Analysis of Bereavement and Moving House Life Events v2.2, 30<sup>th</sup> Jan 2002, iMPOWER

## 4 Readership

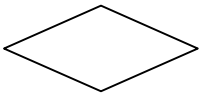
This document is aimed at the audiences listed below: -

- The Base.gov consortium
- Other local authorities intending to implement processes based on Life Events
- The Department of Transport, Local Government and the regions (DTLR)
- The Life Event Access Project (LEAP)
- The office of the e-envoy

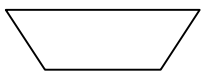
## 5 Process Flow Key



Predefined Process



Decision



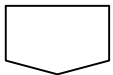
Manual Operation



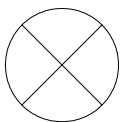
Document



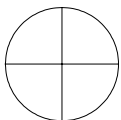
On page connector



Off page connector



Summing Junction – Chose all, some or none of the following options



Condition/Statement



OR Statement – Chose only one of the following options.